

Training of Civilian Experts for Deployment in International Peace Operations

SPECIALISATION COURSE ON INTERNATIONAL TEAM MANAGEMENT AND SUPERVISORY SKILLS

DAY 1: Sunday	
<i>Until 17.00</i>	<i>Travel to Berlin, Check-in</i>
17.00 - 18.00	Official Opening of the Course & Introduction – What is Action Learning “triple A”, Stop Reflect, Risk Box
18.00 - 19.30	Introduction of Participants Time Line / professional and personal Dimension
20.00	<i>Inofficial Welcome Dinner</i>
DAY 2: Monday	
08.30 - 09.00	Reflexion and Dialogue: What was the first Thought on your Mind this Morning?
09.00 - 09.30	Sponsor of the Day : Whitewaters
09.30 - 10.30	Definition of Norms
10.30 - 11.30	Major Mission Derailers & double Impact Risk Box
11.30 - 13.00	Search of Topics / Selection of Project 1) Team Management Tools, 2) Conflict Resolution
	<i>Lunch</i>
14.30 - 15.00	Formation of Teams: Group 1 and Group 2
15.00 - 17.00	Group Work
	<i>Coffee Break</i>
17.15 - 18.00	<i>Debriefing</i>
19.00	<i>Dinner</i>

DAY 3: Tuesday

08.30 - 09.00	Reflexion and Dialogue: In a Mission Environment such as yours, what Kind of Leadership do you find to be effective?
09.00 - 10.00	Sponsor of the Day: 10 000 Days / Mandela
10.00 - 11.30	Group Work
11.30 - 13.00	Proceeding towards Leadership Power and Effectiveness Emotional space, wild Planning, "triple w"
	<i>Lunch</i>
14.00 - 16.30	Group Work
	<i>Coffee Break</i>
16.45 - 18.00	Managing in a multi-cultural Context Team Productivity, Dimensions of Culture
19.00	<i>Dinner</i>

DAY 4: Wednesday

08.30 - 09.00	Reflexion and Dialogue: You received a long Distance call from a Friend and you talked about the Course, what did you say?
09.00 - 09.30	Sponsor of the Day : Niels Bohr / Einstein
09.30 - 11.00	Leadership for Results Daniel Goleman: 6 Kinds of Leadership, What is your dominant Leadership Style, emotional Intelligence & Space, slow subliminal Advertising
11.00 - 13.30	Group Work
	<i>Lunch</i>
14.30 - 16.00	Managing Staff and Planning your Career: Question and Answer Session
	<i>Coffee Break</i>
16.30 - 17.30	Career Planning and the German MFA
19.00	<i>Dinner</i>

DAY 5: Thursday

08.30 - 09.00	Reflexion and Dialogue: What Piece of Advice would you liketo give the other Team to improve their Performance
09.00 - 09.30	Sponsor of the Day: The Pause
09.30 - 11.00	Communication How to give effective Feedback & the PES Ratio
11.00 - 13.00	Group Work

	<i>Lunch</i>
14.00 - 16.00	Group Work
	<i>Coffee Break</i>
16.15 - 17.15	Active Listening
17.15 - 18.15	Welcome by Dr. Winrich Kühne, Director ZIF Latest Developments and News from the Recruitment Unit
19.30	<i>Official Dinner and informal Talks with Members of the Recruitment Department of ZIF: Jens Behrendt and Ursula Kremer</i>
DAY 6: Friday	
09.00 - 10.30	Presentation of Group Work 45 Minutes per Group
10.30 - 12.00	News from OSCE Desk of AA and recent political Development in the Balkans and possible Repercussions of German political Interests
	<i>Coffee Break</i>
12.15 - 13.00	Official Closing of the Course Evaluation & Feedback
	<i>Lunch</i>
13.00 - 15.00	Time for individual Talks of Participants with Andreas Fiedler
15.00	<i>Departure</i>