**Mediation Support @ZIF**

"[...] a voluntary process whereby a third party assists two or more parties with their consent through developing mutually acceptable agreements to **prevent**, to **manage**, or to **resolve** conflict."

United Nations Guidelines for Effective Mediation

Describes the support of mediation processes to **create** and **improve** the **conditions** needed for mediation/negotiations or long-term peace processes.

Initiative Mediation Support Deutschland (IMSD)

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**ZIF Contributions**

**Strengthening** national and international civilian crisis prevention and resolution through **capacity development** in peace mediation.

- **Training**
  - For staff members of multilateral organizations
  - For members of the ZIF Expert Pool
  - For civilian personnel of partner institutions

- **Provision of ZIF Experts**
  - To support multilateral peace processes
  - To peace operations in the field
  - To Mediation Support Units in international organizations

**Peer-to-Peer Formats**

- Peer Coachings, Exchanges, Reflection Labs
- Knowledge Transfer
- Joint reflection and development of innovative solutions
- Collegial consultation on operational challenges
- Expert Dialogues

**Supported by:**

Federal Foreign Office

For more information, visit www.zif-berlin.org/en