

Course Programme *Mentoring and Advising in civilian Crisis Management*

Time	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	
08:30 – 08:45	Arrival of Participants & Check-in		Daily Recap	Daily Recap	Daily Recap	Daily Recap	
08:45– 10:15		Welcome, Introductions & Expectations	General Aspects & Challenges	MMA Basic Principles	Bringing it all together: Mentoring in practice	Handover and Evaluation	
10:15 – 10:45		Coffee Break					
10:30 – 12:00		Definitions	Communication in cross-cultural context	Coping with resistance	Bringing it all together: Mentoring in practice	Course Evaluation & Closing Ceremony	
12:15 – 13:15		Lunch					
13:15 – 14:45		Mentoring in Peace Operations	Building a relationship with your mentee	Introduction to negotiation	Bringing it all together: Mentoring in practice		
14:45 – 15:15		Coffee Break					
15:15 – 17:15		Mandates and Mission Implementation	Creating a workplan	Communication with Interpreters	Experiences from the field		
		Dinner				Farewell Dinner	
				Social Evening			